7th INTERNATIONAL CONFERENCE ON OBSERVATION, ANALYSIS AND PREVENTION OF INSECURITY

Security in Mobility

Detailed Program

October 4 to 6, 2022
The conference will be held from October 4 to 6 in the premises of the International Union of Railways, 16 rue Jean Rey (75015) in Paris, France. It aims to provide a space for exchanges between experts in mobility security in order to identify innovation, actions, knowledge transfer and applied research as well as partnership opportunities between key players in both fields.

The conference will include plenary sessions, workshops, site tours and networking events. The official languages of communication for the event will be French, English and Spanish. For some activities, an interpretation service will be offered. This conference is free of charge and is open to various actors concerned by the observation, analysis and good practices related to the improvement of security in mobility: political actors, practitioners, researchers, representatives of transport operators, NGOs and the world of social entrepreneurship.
DAY 1 - Tuesday, October 4, 2022

<table>
<thead>
<tr>
<th>Time</th>
<th>Conference session</th>
<th>Venue</th>
</tr>
</thead>
<tbody>
<tr>
<td>16:00 - 17:30</td>
<td>WELCOME, REGISTRATION OF PARTICIPANTS</td>
<td>Hall</td>
</tr>
</tbody>
</table>

DAY 2 - Wednesday, October 5, 2022

<table>
<thead>
<tr>
<th>Time</th>
<th>Conference session</th>
<th>Venue</th>
<th>Language</th>
</tr>
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<tbody>
<tr>
<td>08:30 - 09:30</td>
<td>WELCOME, REGISTRATION OF PARTICIPANTS AND BREAKFAST</td>
<td>Hall</td>
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<tr>
<td>09:30 - 10:00</td>
<td>INTRODUCTION AND OPENING REMARKS</td>
<td></td>
<td>Louis Armand</td>
</tr>
</tbody>
</table>

Chantal BERNIER - Co-chair, Global Privacy and Cybersecurity Group, Dentons (MC)

Ann CHAMPOUX - Director General, International Centre for the Prevention of Crime (ICPC)

Michèle BOISVERT - Delegate general of Quebec in Paris

Sanjay CHANDER - Directeur général, Railways Protection Force (RPF) et Président de la plateforme sûreté, Union internationale des chemins de fer (UIC)

Carmela CANONICO - Safety and Security Project Manager, Union internationale des transports publics (UITP)

Christine ROUFFIN - Directrice de l’Observatoire bruxellois pour la Prévention et la Sécurité, Safe.brussels

Pierre GINEFRI - Deputy Director of Railway and Guided Systems, Ministère de la Transition écologique

Florence SAUTEJEAU - General Delegate, Union des transports publics et ferroviaires (UTP)

Eric FREYSSELINARD - Prefect, Director, Institute of High Studies of the Ministry of the Interior (IHEMI)

The Honourable Omar ALGHABRA (pre-recorded speech) - Canada’s Minister of Transport
Safe mobility is a fundamental condition for the quality of daily life. It guarantees citizens’ access to the many resources and opportunities that living environments have to offer, while ensuring their personal integrity and that of their property. The objective of this plenary will be to set the general framework and the terms of the debate that will animate the two days of the conference. It will also aim to present the general trends observed in terms of crime and security breaches in the various travel networks: how are these breaches categorized? what are their evolutions and manifestations? what are the specificities according to the travel modes or the territories presented? The opening plenary will be enriched by the presentation of recent studies and data on violence in public transport.

Speakers:

Joint presentation by Michelle CÔTÉ and Florilène CORNIER - Director of Research, and Analyst and Project Officer, International Centre for the Prevention of Crime

Christine ROUFFIN - Director of the Brussels Observatory for Prevention and Security, Safe.brussels

Pierre GINEFRI - Deputy Director of Railway and Guided Systems, Ministère de la Transition écologique

Christine GONZALEZ-DEMICHEL - Ministry of the Interior, Inspector General, INSEE & Head of the Ministerial Statistical Service for Internal Security (SSMSI), Ministry of the Interior, France

Patrice LOVISA - Director of the BUS and Tramway Department of the Régie Autonome des Transports Parisiens (RATP), UTP
### Time | Conference session | Venue | Language
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11:30 - 13:00 | Plenary session | Louis Armand | FR-ENG-ESP

**Feedback on the impact of COVID-19**

The COVID-19 pandemic and the containment measures that occurred in the spring of 2020 have drastically affected the mobility of citizens as well as public transportation networks around the world. In some territories, ridership has collapsed beyond 90%, causing major financial difficulties for transit authorities and their operators. At the same time, public transport has provided an essential mobility service to many frontline workers and has kept urban areas alive. More than two years after its emergence, the aim here is to assess the impact of this unprecedented health crisis. A general overview of the consequences of the safety of users and staff, of the emerging violence and threats, and also of the measures mobilized to remedy them will be presented by the various invited speakers.

**Speakers:**
- Laura PETERSEN - Senior Security Research Advisor, Security Division, UIC
- Renaud THILLAYE - Public Affairs Director, Eurostar
- Carmela CANONICO - Safety and Security Project Manager, UITP
- Samuel PERREaulT - Senior Analyst, Canadian Centre for Justice Statistics and Community Safety, Statistics Canada

13:00 - 14:00 | Lunch break | Hall
**DAY 2 - Wednesday, October 5, 2022**

<table>
<thead>
<tr>
<th>Time</th>
<th>Conference session</th>
<th>Venue</th>
<th>Language</th>
</tr>
</thead>
<tbody>
<tr>
<td>14:00 - 15:30</td>
<td>PARALLEL WORKSHOP SESSION</td>
<td>Stephenson</td>
<td>FR-ENG</td>
</tr>
</tbody>
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**WORKSHOP 1: WORKSHOP ON THE FEELING OF INSECURITY**

The feeling of insecurity is a key factor in users’ daily travel choices. It has a direct impact on the non-use or under-use of public transport, and contributes to the development of avoidance and coping strategies in situations perceived as uncomfortable or dangerous. It also varies greatly according to the characteristics of the individual, as well as travel context. What tools have been developed to study, monitor and objectify this highly subjective data? What concrete initiatives have been deployed to improve the well-being of users? To answer these questions, elected officials and experts will share their experiences and testimonials during this workshop.

**Speakers:**

- **Angie PALACIOS** - Senior Specialist, Urban Development Coordination, Development Bank of Latin America (CAF)
- **Jocelyn LATULIPPE** - Director, Security and Control, Société de transport de Montréal (STM)
- **Sylvie SCHERER** - Director of the Prevention and Security Mission, Institut Paris Région
- **Joint presentation by Olivia GOFFIN and Pierre VERMISSEN** - Project Officer for Prevention and Security Policies, Safe.brussels, and Head of Brussels Intercommunal Transport Company (STIB-MIVB) section, Bruxelles Mobilité
# Workshop 2: Workshop on Public Transit Harassment

There are many incidents and accounts of harassment on public transport. They cover a range of violence from abusive language and behaviour to serious sexual violence, without the victims always being aware of the nature of the acts they are subjected to. Moreover, they particularly affect women, who are statistically more at risk of insults, sexist behavior and sexual crimes. However, beyond individual experiences, the fight against harassment is above all a collective responsibility involving perpetrators, victims, witnesses, transport operators and public decision-makers. The aim of this workshop will be to review the nature of harassment and its impact on users, using an international comparative approach. It will also allow us to discuss innovative solutions being used in different territories to actively fight against the perpetuation of this ordinary violence.

**Speakers:**

- **Anastasia LOUKAITOU-SIDERIS** - Distinguished Professor of Urban Planning and Associate Dean, Luskin School of Public Affairs, UCLA
- **Nicola BRADY** - Senior Operational Policy, Insight and Analysis Manager Compliance, Policing, Operations & Security, Transport for London
- **Sandrine CHARNOZ** - Project manager for the Plan to combat sexual harassment in transport, RATP
- **Fabien GAURAT** - Deputy Director of Security and Fraud Prevention, Keolis Lyon
### WORKSHOP 3: WORKSHOP ON PREPAREDNESS AND CRISIS MANAGEMENT IN THE FACE OF THE TERRORIST THREAT

Securing public transport against the threat of terrorism has become a priority for many governments and operators following the succession of attacks on their networks since the early 2000s. Around the world, strategies are being tested to better deal with the risks of suicide attacks, mass explosions, chemical or biological attacks that can cause massive loss of life. At the same time, new forms of threats have been emerging for several years, which are of concern in terms of the methods used by the perpetrators, as well as their profile and motive for action. How can we analyze this protean evolution of the terrorist threat? What initiatives have been implemented to improve detection, prevention, management and the resilience of transit systems? These are the questions that this workshop will address.

**Speakers:**
- **Brian Michael Jenkins** (recorded video) - Director, National Transportation Security Center, Mineta Transportation Institute
- **Daniel Villegas** - Founder and Director General, LISA Institute
- **Delphine Beatse** - Senior Security Policy Expert, National Railway Company of Belgium (SNCB)
- **Carmela Canonico** - Safety and Security Project Manager, UITP

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**Time** | **Conference session** | **Venue** | **Language**
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14:00 - 15:30 | PARALLEL WORKSHOP SESSION | Louis Armand | FR-ENG-ESP
15:30 - 16:00 | COFFEE BREAK | | |
PUBLIC TRANSPORT PERSONNEL PLAY A PIVOTAL ROLE IN THE DAILY SAFETY OF USERS. THEY ARE RESPONSIBLE FOR THE QUALITY OF SERVICE OFFERED, WHILE ALSO ACTING AS FIRST RESPONDERS TO CRISIS SITUATIONS OR ESCALATING VIOLENCE THAT MAY ARISE AND PUT THEM IN DANGER. INCREASED TENFOLD BY THE COVID-19 PANDEMIC, AGGRESSIONS AGAINST PERSONNEL CONSTITUTE A MAJOR CHALLENGE FOR PUBLIC TRANSPORT ACTORS, WITH REGARD TO THE PSYCHO SOCIAL IMPACTS THEY GENERATE FOR THE MENTAL AND PHYSICAL HEALTH OF THEIR EMPLOYEES AND THEIR TEAMS.

THIS WORKSHOP WILL LOOK AT THE ISSUES INVOLVED IN PROTECTING PERSONNEL IN OPERATION: WHAT RECENT OBSERVATIONS HAVE BEEN MADE REGARDING VIOLENCE COMMITTED AND SUFFERED? HOW CAN WE BEST SUPPORT AND EQUIP THE EMPLOYEES CONCERNED? WHAT ACTIONS HAVE BEEN TAKEN ON BOTH SIDES OF THE ATLANTIC TO DEAL WITH THEM?

Speakers:

Charlotte DI BARTOLOMEO (recorded video) - Chief Executive Officer and Founder, Red Kite Project

Jocelyn LATULIPPE - Director of Security and Control, STM

Valérie BOISMARTEL - Safety Manager, Société nationale des chemins de fer français (SNCF)

Joint presentation by Patricia MOTTET and Isabelle CARLES, Head of the transport safety department, Aix- Marseille-Provence Metropole, and Project Manager at the French National Passenger Transport Federation (FNTV)
Ticket fraud directly impacts the quality of service offered to users. The losses it generates affect the ability to finance the transport offer, the renewal of equipment and the very image of the organizing authorities and their operators. Beyond the economic stakes, however, fraud poses real problems of safety and comfort, including: problems of tracing and controlling fraudulent users and its use for purposes other than transit, an increase in the window of opportunity for crime, etc. During this workshop, a variety of speakers will be given the floor to discuss the factors that influence this phenomenon in France and internationally, as well as ways to categorize fraud and better fight against its negative externalities.

Speakers:

- **Xavier ARRUFAT** - Chief Executive Officer, Awaait Artificial Intelligence
- **Joint presentation by Dennis VAN DEN BROECK and Mourad DOUIDI** - Business Data Coordinator, STIB-MIVB, and Director of operational activities of network security and ticket control, STIB-MIVB
- **Patrice LOVISA** - Director of the BUS and Tramway Department of the Régie Autonome des Transports Parisiens (RATP), UTP
- **François BERTON** - Project Director of Safety and Fraud Prevention, Transdev
PARALLEL WORKSHOP SESSION

WORKSHOP 6: WORKSHOP ON CRISIS MANAGEMENT: TECHNOLOGICAL PREVENTION TOOLS

Transportation networks must deal with a wide range of risks in their daily operations. From the most diffuse to the most serious, they can lead to crisis situations if there are no means of detection, assessment or rapid and adequate response. One of the challenges for transport managers is to develop effective strategies and tools to enable them to better address these crisis situations. During this exchange, particular attention will be paid to technological prevention and crisis management preparation tools that can be mobilized in different application contexts. The floor will be given to a variety of experts to present some promising and innovative practices in this field.

Speakers:

Marie-Hélène BONNEAU - Head of the Security Division, UIC
Ricardo ORTEGA - Security and Civil Protection Manager, Ferrocarril Metropolità de Barcelona
Christian MEYER - Comptroller General & Deputy Director of Regional Transport Police, Ministry of the Interior, France
Paul VOSGIENS - National Cynophile Referent, Railway Security Department, SNCF voyageurs
Local actors can be actively engaged in providing safe and accessible transport for all. In several jurisdictions of interest, targeted public policies have been deployed to improve the travel experience of users, and to engage a multitude of stakeholders (authorities and operators, local governments, law enforcement, businesses, and citizens). The speakers in this plenary will show how integrated policies have been implemented to coordinate public action, adapt to locally identified needs and promote the safety of women and minorities in particular. The floor will be given to representatives of international donors, transport authorities, and metropolitan transport police.

Speakers:

- **Nato KURSHITASHVILI** (recorded video) - Gender Specialist, Transport Global Practice, World Bank
- **Julien PONSIOEN** - Sergeant, Operational Planning, Metro Vancouver Transit Police
- **Henri PONS** - Vice-president of the Groupement des Autorités Responsables de Transport (GART). Safety and Security delegate
- **Bénédicte GUITARD** - Regional delegate for transport security, Île-de-France Mobilités
Transit spaces, as places of encounter and exchange, play a key interface role for populations with different profiles to momentarily rub shoulders: working people on their way to work, elderly people and families, sexual and gender minority populations, migrants or people in highly vulnerable situations, etc. This diversity can lead to conflicts of use and tensions, incivilities or escalating violence. In order to ease these relationships, the initiatives presented will return to the importance of fieldwork, both to understand the issues and analyze the needs, but also to intervene and conduct awareness-raising activities with at-risk populations. This workshop will draw on the experience of practitioners working in different contexts in Europe, but also in Canada and Latin America, on the subject of violence prevention in displacement networks.

Speakers:

- Vincenzo CASTELLI - Adviser, On the Road
- Nastasia ENGLEBERT - Training and Awareness Officer, Diogènes Bruxelles
- Julien PONSIOEN - Sergeant, Operational Planning, Metro Vancouver Transit Police
- Jean-Baptiste POUZENC - Head of the Prevention coordination mission, RATP
The physical environment and the design of transit spaces directly influence the risk of committing a crime, the ability to provide assistance and the feeling of insecurity. The Crime Prevention through Environmental Design (CPTED) approach invites us to understand the different impacts of the immediate environment on behaviors, and to intervene through targeted and proven actions. What are the origins and principles of the CPTED approach? How can situational prevention applications effectively prevent violence and improve the well-being of users? This workshop will review experiments conducted in various forms around the world, such as the redevelopment of Schuman Square in Brussels, or the use of exploratory walks conducted with women on transport lines in the Lyon region.

Speakers:

Vania CECCATO - Professor, Department of Urban Planning and Environment, KTH Institute of Technology

Joint presentation Olivia GOFFIN and Quentin VERSTRAETEN - Project Officer for Prevention and Security Policies, Safe.brussels and Project Manager Engineer, Bruxelles Mobilité

Sandra BERNARD - Security Manager, Sytral
<table>
<thead>
<tr>
<th>Time</th>
<th>Conference session</th>
<th>Venue</th>
<th>Language</th>
</tr>
</thead>
</table>
| 11:15 - 12:45 | **PARALLEL WORKSHOP SESSION**  
**WORKSHOP 9: CRISIS MANAGEMENT WORKSHOP: SHARING EXPERIENCES ON CURRENT CRISIS SITUATIONS**  
Public transport is particularly concerned with crisis management issues, both because it can be the direct source of crises and because it can suffer the consequences of external crises that impact it. These exceptional situations can jeopardize the quality of services as well as the safety of users, and require permanent adaptations. For this last session, the speakers will be invited to share their experiences in the management of some recent geopolitical, social, and environmental crises. The repercussions related to the Ukrainian conflict, migration dynamics, protest movements and climate change will be presented and discussed during the workshop.  

**Speakers:**  
Magdalena KUJACIŃSKA - Project Director, Security Office, Polish State Railways (PKP)  
Sophie LAVAUX - Director General, Safe.brussels & Senior civil servant, Brussels-Capital Region  
Sanjay CHANDER - Director General, Railway Protection Force of Indian Railways & Chairman of the UIC Security Platform  
Holger HALLIDAY - Executive Officer, German Federal Ministry for Digital and Transport | Stephenson | ENG without interpretation |
DAY 3 - Thursday, October 6, 2022

12:45 - 13:15  
**CLOSING SPEECH AND CLOSURE OF THE CONFERENCE**

Marie-Hélène BONNEAU - Head of the Security Division, UIC

Chantal BERNIER - Co-chair, Global Privacy and Cybersecurity Group, Dentons (MC)

Ann CHAMPOUX - Director General, ICPC

Venue: Louis Armand
Language: FR-ENG-ESP

13:15 – 14:15  
**LUNCH BREAK**

Venue: Hall

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**GUIDED TOURS AND DEMONSTRATION** (possible registration on site)

**SNCF DEMONSTRATION** - Demonstration of the dog team on site at the UIC.

**Cycle 1: From 2:30pm to 4:00pm • Cycle 2: From 4:30pm to 6:00pm**

Demonstration offered: – group in English – group in French – group with consecutive interpretation from French to Spanish

**TRAINING AND GUIDED TOURS BY RATP**

**Cycle 1 - 2:30 pm to 4:00 pm: Harassment Awareness, Stand UP Project Presentation (on site at UIC)**

Simultaneous interpretation from French to English

The RATP and the Women's Foundation offer you training in the 5D method (Distract, Direct, Dialogue, Document and Delegate). Each of these actions is designed to help you react safely to a situation of harassment in a public place, whether you are a victim or a witness.
Cycle 2 - from 3:00pm to 4:30pm: Visit of the security devices and the security headquarters (Gare de Lyon metro station)
Consecutive interpretation from French to English
As a 24-hour-day, 365-day-a-year manager of situations relating to the safety of people and property on all networks, and a veritable “General Staff”, the Operational Security Command Center is a body based on the conjunction of an effective human partnership and a technique that optimizes decision-making speed and command responsiveness. This visit will allow you to discover the modality operations of safety interventions.

Cycle 3 - 3:00pm to 4:30pm: Presentation in a social gathering bus (station near UIC)
Consecutive interpretation from French to English
Committed to combating social exclusion and ensuring the safety of its transport services, RATP has had an original prevention system in place since 1994 to reach out to persons experiencing homelessness on its network, the Recueil Social. This meeting will provide an opportunity to find out more about the steps taken in this area and talk to the teams working on this strategy.

* Schedule subject to change

End of the conference
ALGHABRA, The Honourable Omar

Minister of Transport of Canada

Minister Alghabra was first elected as the Member of Parliament for Mississauga Centre in 2015, and also served as the Member of Parliament for Mississauga—Erindale from 2006 to 2008. Minister of Transport since January 2021, he also served as Parliamentary Secretary to the Minister of Foreign Affairs and to the Minister of International Trade Diversification, before becoming Parliamentary Secretary to the Prime Minister and to the Deputy Prime Minister and Minister of Intergovernmental Affairs in 2019. Among his many activities, Minister Alghabra has worked tirelessly to support initiatives that empower new Canadians through social and economic integration. A mechanical engineer by trade, Minister Alghabra holds a Master of Business Administration and was a Distinguished Visiting Fellow with the Faculty of Engineering and Architectural Science at Ryerson University.

ARRUFAT, Xavier

Chief Executive Officer, Awaaiit Artificial Intelligence

Xavier Arrufat is the co-founder and CEO of AWAAIT Artificial Intelligence SL, a Barcelona-based company focused on developing and commercialising artificial intelligence tools for public transportation, with operations in Europe, the United States and the Middle East. Xavier holds both a master’s degree in civil engineering and an MBA. Before founding Awaaiit, he spent seven years as a civil engineering consultant and twelve years at General Electric, where he held managerial positions that required him to live in five different European countries and speak six languages.

BEATSE, Delphine

Senior Security Policy Expert, National Railway Company of Belgium (SNCB)

Delphine Beatse holds a Master’s in Law and a Master’s in criminology from Louvain-la-Neuve, Belgium. Her began her career as Security Expert at the cabinet of the Minister of Interior, and then spent subsequent years as Vice Director at the Direction of Private Security, Ministry of Interior. She has been with SNCB since 2007, and holds the title of Senior Expert Security Policy, with Corporate Security Service. She is Chairwoman of the UIC Strategy, Procedures and Regulations Working Group, and is a member of the UE Expert Group of Land Transport Security.
BERNARD, Sandra
Security Manager, Sytral
For nearly fifteen years, Sandra Bernard has worked in the field of public communication and political collaboration. After having been a parliamentary attaché and then a cabinet director, she was recruited in 2014 to the position of “security and anti-fraud” technical advisor to the president of SYTRAL. Given the global dimension of the security mission in the networks and in the overall public transport environment, especially since 2015, SYTRAL Mobilités has chosen to create a position of security officer within general management.

BERNIER, Chantal
Co-chair, Global Privacy and Cybersecurity Group, Dentons (MC)
Chantal Bernier is Co-Leader of the Global Privacy and Cybersecurity Group, as well as a member of Dentons’ Canadian Privacy and Cybersecurity Group and Government Affairs and Policy Group. A former Assistant and Acting Privacy Commissioner of Canada for nearly six years, Chantal has led a number of national and international privacy investigations in the public and private sectors. She advises businesses and public organizations on how to achieve their objectives in a manner consistent with privacy rights. In addition, Chantal was the president of the ICPC Board of Directors from 2010 to 2019.

BERTON, François
Project Director of Safety and Fraud Prevention, Transdev
François Berton has been a part of the Transdev group for 25 years. He was first in charge of digital and technical projects, then moved to management of subsidiaries, and now directs the “fight against fraud” sector. His role is to lead the fight against fraud in France, to document the subject in the responses to calls for tenders for public transport or rail networks (TER in France) and to capitalize on the know-how of the Transdev group. His current topics include the modeling of the problem, the innovation driven by data sciences, as well as the behavioral aspects of fraud.
BOISMARTEL, Valérie  
_Safety Manager, Société nationale des chemins de fer français (SNCF)_

SNCF Voyageurs is the SNCF Group company responsible for rail passenger transport in France and Europe, offering end-to-end green mobility solutions for everyday trips as well as for long-distance trips. After a 30-year career in Human Resources, Valérie Boismartel is now Head of the Pedestrian Cameras for SNCF Voyageurs Security Division. She oversees security and the prevention of attacks on customer relations personnel.

BOISVERT, Michèle  
_Delegate general of Quebec in Paris_

Michèle Boisvert has been Québec’s Delegate General in Paris since May 13, 2019. On May 22, 2020, the Premier of Quebec, François Legault, also appointed her as the Personal Representative of the Premier of Quebec for La Francophonie. Until her appointment, Ms. Boisvert was Senior Vice-President, Business Extension at the Caisse de dépôt et placement du Québec (CDPQ). An economist by training, Ms. Boisvert also had a prolific career in journalism for nearly 30 years.

BONNEAU, Marie-Hélène  
_Head of the Security Division, UIC_

Ms. Marie-Hélène Bonneau is head of the Security Division at UIC, the worldwide professional association representing the railway sector and promoting rail transport. She holds a master’s degree in Business Informatics and she’s auditor of the 22nd National session on Security and Justice at INHESJ. For over 10 years, she has worked on the organization and animation of cooperation activities within the UIC security platform which brings together security experts from the railway companies. She has been involved in several EU projects addressing rail security and safety issues.
BRADY, Nicola
Nicola Brady’s team within Transport for London provides analytical insight, systems, and tools to support Compliance, Policing, Enforcement and Security priorities on the transport system. They develop and deliver evidence-based policy to support operational activity and undertake problem-solving to address key issues. The team’s main areas of focus include safeguarding, women’s safety, unwanted sexual behaviour, revenue control/ fare evasion, antisocial behavior and workplace violence.

Nicola has 10 years experience working for Transport for London. She worked in a number of areas across the business, always with an aim to improve customer satisfaction, safety and security. She enjoys the challenge that comes with managing a large and broad team to continue to improve our ways of working and deliver great results in a budget restricted and political environment.

CANONICO, Carmela
Safety and Security Manager at UITP
Carmela Canonico holds a master’s in Research and Innovation Management from UNICAL and a certificate in European Studies from VUB. She has extensive experience in project management, with a special focus on research project, and has gained insights in transport automation, start up and the social aspects of transport. Passionate about transport and the challenges that it brings to society, she is currently the Safety and Security Manager at UITP, where she manages the Security Committee and several EU project on public transport security and cybersecurity.

CARLES, Isabelle
Project Manager at the French National Passenger Transport Federation (FNTV)
After studying law and a career as a lawyer, Isabelle Carles joined the National Federation of Passenger Transport (FNTV) in 2012. She leads an FNTV/Department 13 Convention and deals with the subject of safety in the transport of the Aix-Marseille-Provence Metropolis, via the School Accompanists system.
CASTELLI, Vicenzo  
*Adviser, On the Road*

Vincenzo Castelli is a philosopher, pedagogue, and Doctor of social ethics. He is a member of the ICPC Board since 2008. He is also the founder and leader of many Italian civil society organisations (National Coordination of Host Communities, Nova Consortium, On The Road...). He is also an expert on urban marginalisation, migration, human trafficking. He has been working for 40 years in Italy (consultant for the Italian Government, for many regions, municipalities and civil society organisations) in the field of research, planning, training and evaluation of social practices. In Europe, he works for projects of the European Union and in Latin America for international organisations and governments.

CECCATO, Vania  
*Professor, Department of Urban Planning and Environment, KTH Institute of Technology*

Vania Ceccato is a Professor at the Department of Urban Planning and Environment, KTH Royal Institute of Technology, in Stockholm, Sweden. She is the author of several books, including *Moving Safely, Crime and perceived safety in Stockholm’s subways stations*, and is co-editor of the following: *Transit Crime and Sexual Violence in Cities: International Evidence and Prevention* with Anastasia Loukaitou-Sideris; *Crime, and fear in public places: Towards safe, inclusive, and sustainable cities* with Mahesh Nalla; and *Safety and Security in Transit Environments: An Interdisciplinary Approach* with Andrew Newton.

CHAMPOUX, Ann  
*Director General, International Centre for the Prevention of Crime (ICPC)*

With over 30 years of management experience in both the private sector and in government agencies, public corporations and federal and provincial Ministries of Culture, Ann Champoux has been the Director General of the ICPC since 2018. Previously Assistant Deputy Minister at the Ministry of Culture and Communications and President of the Régie du Cinéma in Quebec, Ann brings public relations expertise to the ICPC to support missions and programs aimed at reducing crime and delinquency as well as fostering international partnerships in crime prevention.
CHANDER, Sanjay

Director General, Railways Protection Force (RPF) and Chairman of the Security Platform, International Union of Railways (UIC)

Mr. Sanjay Chander has been heading the Railway Protection Force of Indian Railways as Director General since September 2021. He advises the central government, provincial governments and railway zones of the Indian Railways on matters relating to security and passenger protection. As Chairman of the UIC Security Platform, Mr. Sanjay Chander will strive to transfer the benefits of technology to the Third World countries, especially those in Africa, Southeast Asia and South Asia, for the overall benefit of the railway users in these countries, for whom the railway network is their lifeline.

CHARNOZ, Sandrine

Project manager for the Plan to combat sexual harassment in transport, Régie autonome des transports parisiens (RATP)

Sandrine Charnoz is project manager for the Plan to Combat sexual harassment in transport with RATP. RATP adopted a plan in 2020 to combat gender-based and sexual violence on its network, which is based on two main axes: prevention and assistance to victims. Sandrine Charnoz holds a master’s degree in Management of Local Authorities and a DESS in Urban Planning from Paris IV Sorbonne. She began her career as an urban planner in a large design office and then was director of the urban subsidiary. She joined RATP in 2005 as a project manager for the project owners of major RATP projects. She then became head of a change management team in RATP’s Development and Territorial Action department.

CORNIER, Florilène

Analyst and Project Officer, ICPC

Florilène Cornier is passionate about the analysis of social and urban issues that impact territories. She has acquired 8 years of experience in the field of public policy consulting and management of development projects. She holds a double master’s degree in political science (Sciences Po Aix) and in urban planning (University of Montreal) and is actively interested in issues related to the improvement of the living environment and the right to the city. She joined the CIPC in 2021, as an analyst and project manager. He work centers issues of mobility safety, situational prevention through design and citizen participation.
CÔTÉ, Michelle
Director of Research, ICPC
Michelle Côté, Director of Research, joined the ICPC team in December 2019. She is also a researcher at the Philippe-Pinel National Institute of Legal Psychiatry. Previously, Michelle was part of the research and planning team of the Service de police de la Ville de Montréal for 20 years, a team she led from 2006. Her doctoral thesis, completed between 1985 and 1988 at the University of Montreal, focused on street youth in Montreal. Throughout her career, she has devoted herself to the study of intersectoral intervention practices with marginalized people or people in vulnerable situations.

DIBARTOLOMEO, Charlotte
Chief Executive Officer and Founder, Red Kite Project
Charlotte DiBartolomeo, C.E.O. of Red Kite Project, earned a Master’s in Conflict Transformation from the School for International Training Graduate Institute. She studied civil society initiatives in peacebuilding in post-war Sarajevo, Bosnia. Charlotte has been a trainer and facilitator for twenty-eight years working in corporate, government, and academic sectors. She’s worked in public transportation for twelve years and published numerous articles in Metro Magazine. She has trained EMS responders in de-escalating conflict and crisis. In addition, Charlotte was a crisis interventionist to youth with mental illness and drug addictions. She also developed and taught a course in Trauma-Informed Care for Drexel University.

DOUIDI, Mourad
Director of operational activities of network security and ticket control, STIB-MIVB
Mourad Douidi started his career at STIB in 1996 as a tram driver. After having been controller, dispatcher, and entity manager, he was appointed Senior Manager District at the Tram Business Unit. Since May 2019, he has been Director of Operational activities. Responsible for 700 employees in contact with the customer in several departments, he supervises the prevention, security, and security of dispatching agents. The works priorities are to support customers as best as possible during changes on the network or during large-scale events, and to guarantee their safety as well as that of staff and infrastructure, and to fight against fraud.
ENGLEBERT, Nastasia
*Training and Awareness Officer, Diogènes Bruxelles*

Nastasia is a Training and Outreach Officer for DIOGENES. Since 1995, DIOGENES has been supporting homeless people in the Brussels region by building bridges between the street and the rest of society. Nastasia relies on her experience in accompanying people living on the street, on her perspective as a trainer as well as on the expertise developed by DIOGENES to create educational tools that work towards the creation of these relations between the residents of the street and other citizens. So that everyone can find their place in our society.

FREYSSELINARD, Eric
*Prefect, Director, Institute of High Studies of the Ministry of the Interior (IHEMI)*

Mr. Eric Freysselinard is a Prefect and Director of the Institute of High Studies of the Ministry of the Interior (IHEMI) since October 2020. Prior to that, he was Director of internships at NAE, Prefect of Aude, Prefect of Meurthe-et-Moselle, Prefect Delegate for Equal Opportunity to the Prefect of Essonne Jacques Reiller, Director of the cabinet of the Minister in charge of relations with Parliament, Roger Karoutchi, Director of the cabinet of the Prefect of the Ile-de-France region, Bertrand Landrieu, Deputy Director and then Director of the cabinet of the Minister Delegate for Local Liberties, Patrick Devedjian, and advisor to the Minister of the Interior, Nicolas Sarkozy. He is a graduate of Sciences Po Paris and of the Institut des Hautes études d’aménagement des Territoires.

GAURAT, Fabien
*Deputy Director of Security and Fraud Prevention, Keolis Lyon*

Fabien Gaurat is Deputy Director of Security and Fraud Prevention of KEOLIS Group Lyon. He holds a master’s degree in Security Policy from the Institut d’Études Politiques de Toulouse and is an auditor of the 28th national session of the Institut National des Hautes Etudes de la Sécurité et de la Justice (INHESJ). He has 14 years of experience in the field of public transport security, working for several networks in France. He oversaw the Security Command Post, video protection and private security on the Lyon network for 10 years. In 2022, he joined the Keolis Group headquarters as Deputy Director of Security and Fraud Prevention.
GINEFRI, Pierre
Deputy Director of Railway and Guided Systems, Ministère de la Transition écologique

An officer of the French Navy from 1992 to 2007, Pierre Ginefri embarked twice and was assigned to the Staffs and the Minister’s Office. He began his new career as a civil administrator in the Marne department where he headed the department of Security, Risk prevention and Crisis management. He returned to Paris in 2010 as part of the road safety delegation where he held three positions as Deputy Director of road education and driving license. He finally joined the Ministry of Transport in 2019 as Deputy Director in charge of rail safety, interoperability, and security.

GOFFIN, Olivia
Project Officer for Prevention and Security Policies, Safe.brussels

Olivia Goffin is a Project Manager at Safe.brussels and Brussels-Capital Region. She works on several themes and transversal missions of the Global Safety and Prevention Plan, including mobility and road safety, environment and incivility, security by design, and cyber. She is currently leading a guide project on security by design focused on preventing and acting against sexual and sexist harassment in public spaces. Olivia Goffin holds a master’s degree in Political Science from the Université libre de Bruxelles. She graduated in International Relations from Lomonosov Moscow State University and studied at the Higher Institute of Translators and Interpreters in Brussels.

GONZALEZ-DEMICHEL, Christine
Inspector General, INSEE & Head of the Ministerial Statistical Service for Internal Security (SSMSI), Ministry of the Interior, France

Christine Gonzalez-Demichel is Inspector General of the Institut National de la Statistique et des Études Économiques, Paris (INSEE). A graduate of the École nationale de la statistique et de l’administration économique (ENSAE Paris), she began her career in 1981 at the Ministry of Justice and then held various positions at INSEE and in several ministries. Since September 2018, she has been Head of the Ministerial Statistical Service for Internal Security (SSMSI). The SSMSI, created at the end of 2014 within the Ministry of the Interior, belongs to the official statistical service within the meaning of Law No. 51-711 of June 7, 1951, which is coordinated by INSEE and evaluated by the Official Statistics Authority.
GUITARD, Bénédicte
Regional delegate for transport security, Île-de-France Mobilités
Bénédicte Guitard was posted to the Ministry of Defence, interior and justice and notably headed the communication service of the national police. During these years in sovereign ministries, she was able to specialize in security issues and have a detailed knowledge of the organization of security in France. In 2020, she joined Île-de-France mobility and the security mission to occupy the position of Regional Safety Delegate.

HALLIDAY, Holger
Executive Officer, German Federal Ministry for Digital and Transport
Holger Halliday, Executive Officer with the German Federal Ministry for Digital and Transport since April 2020, holds a Master's in International Politics and International Law from the University of Kiel, Germany. Prior to joining the Ministry, he worked for a news agency and start-up. In the division of EU Security Policy, Security and NATO Affairs in Transport and Logistics, Holger Halliday has worked on various dossiers related to security at national, European, and international level, and most recently hosted the 15th Annual Meeting of the International Working Group on Land Transport Security.

KUJACINSKA, Magdalena
Project Director, Security Office, Polish State Railways (PKP)
Magdalena joined Polish State Railways (PKP) in 2013 and is now Project Director with the Security Office. She has been responsible for ensuring and improving physical security on the company’s train stations. She is also deeply experienced with day-to-day cooperation with police, emergency services, and other law enforcement forces with regard to rail security issues. Since 2014 she has been a Secretary of The Central Team of the security and safety in the railway areas and on the trains established in Poland by an agreement between service representatives, railway carries and infrastructure managers.
KURSHITASHVILI, Nato
Gender Specialist, Transport Global Practice, World Bank

Nato Kurshitashvili is a Gender Specialist with the Transport Global Practice at the World Bank covering Europe and Central Asia operations in transport and selected projects in the Middle East and North Africa and leads some of the global and regional analytical work and policy dialogue with the governments related to gender in the sector. Previously she worked as a Principal Gender Adviser at the European Bank for Reconstruction and Development (EBRD) covering projects in a wide range of sectors, primarily in infrastructure. Nato holds a MSc in Social Policy and Development from the London School of Economics and Political Science, and an MA in Public Policy from the Central European University.

LATULIPPE, Jocelyn
Director, Security and Control, STM

Mr. Jocelyn Latulippe began his police career in 1988 with the Sûreté du Québec. He will reach the title of Assistant Director General of the Sûreté du Québec in 2013. Mr. Latulippe then specialized in transportation security by taking on the role of Assistant Director of Operations for the Canadian National Police Service for North America. He is now responsible for the Security and Control of the Société de transport de Montréal, which has the mandate to ensure the safety of customers, personnel and infrastructure of the STM bus and metro systems and the application of various regulations, including fare regulations.

LAVAUX Sophie
Director General, Safe.brussels & Senior civil servant, Brussels-Capital Region

Ms. Sophie Lavaux has a degree in Criminology, a master’s degree in European Studies and a master’s degree in Public Administration Management. She also holds a university certificate in Terrorism and Radicalization Studies and a master’s degree in Crisis Management and Emergency Planning.

Ms. Lavaux was a political analyst at the State Security. She then spent a large part of her career at the National Crisis Center where she was the Operational Director. Since 2021, she has been the Managing Director of Safe.brussels, and at the same time she is a Senior civil servant of the Brussels-Capital Region.
LOUKAITOU-SIDERIS, Anastasia  
_Distinguished Professor of Urban Planning and Associate Dean, Luskin School of Public Affairs, UCLA_

Anastasia Loukaitou-Sideris is a Distinguished Professor of Urban Planning and the Associate Dean of the Luskin School of Public Affairs at UCLA. She is the author of 13 books and over 100 articles on topics related to mobility and safety, women’s travel, transit homelessness, transit security, transit-oriented development, high-speed rail development, inner-city revitalization, gentrification and displacement. She has served as a consultant to the Southern California Association of Governments, LA Metro, LA DOT, California Air Resources Board, American, Fehr and Peers, STV Incorporated, Kounkuey Design Initiative, Project for Public Spaces, Los Angeles Neighborhood Initiative, and a number of municipal governments.

LOVISA Patrice  
_Director of the BUS and Tramway Department of the Régie Autonome des Transports Parisiens (RATP), UTP_

In 1990, Patrice Lovisa joined RATP as Assistant Maintenance Manager at the Croix-Nivert depot, in the Rolling Stock Bus Department. He was also Maintenance Manager at the Les Lilas bus center and Transport Manager at the Pleyel center. He then held various positions, such as Director of the Malakoff Bus Center, Head of the Operator Skills Development unit, within the Social Management and Innovation Department. He also held the position of Head of Human Resources for the Equipment and Space Systems Maintenance Department, after which he became Director. He is currently Director of the Bus and Tramway Department, a role he assumed in June 2011.

MEYER, Christian  
_Comptroller General & Deputy Director of Regional Transport Police, Ministry of the Interior, France_

Christian Meyer received his degree in Security Law and Policy from Université Lyon III and holds a diploma from Centre des Hautes Etudes de Ministère de l’interieur (CHEMI). He is currently Comptroller General and Deputy Director of Regional Transport Police with the Ministry of the Interior in France, and before that, was Deputy Director of DTSP 93. He previously worked as Head of State-major and Director of Deputy Cabinet to the DGPN. Prior to that, he worked as Commissioner General of several communes in France, including Paris XV, Paris VI, Neuilly-sur-Seine, and Trappes. He served as Deputy Commissioner General of Paris XVI as well as Commission General and Head of District of Saint-Denis. His fields of professional excellence include management of large structures, management of crises and major events, and training of senior management officers.
JENKINS, Brian Michael
Director, National Transportation Security Center, Mineta Transportation Institute

Brian Michael Jenkins is the Director of the Mineta Transportation Institute’s National Transportation Security Center and, since 1997, has directed the Institute’s research on protecting surface transportation against terrorism and other serious forms of crime. Mr. Jenkins has a B.A. and an M.A. in History, both from UCLA. He studied at the University of Guanajuato in Mexico and at the University of San Carlos in Guatemala where he was a Fulbright Fellow. In 1996, President Clinton appointed Mr. Jenkins to be a member of the White House Commission on Aviation Safety and Security. From 1999-2000, he served as an advisor to the National Commission on Terrorism.

MOTTET, Patricia
Head of the transport security department, Aix-Marseille-Provence Metropolis

Patricia Mottet, Head of Security at the DGA Mobility of the Aix Marseille Provence Metropolis since 2017, has been responsible for the strategic and operational management of the objectives contract with the Bouches-du-Rhône Prefecture of Police for the entire metropolitan transport network. Previously responsible for the departmental interurban network, she has been working for 28 years in public passenger transport where she has held various positions, in the private and then public sector, in the fields of security, collective bargaining and transport organization.

ORTEGA, Ricardo
Security and Civil Protection Manager, Ferrocarril Metropolità de Barcelona (TMB)

Ricardo Ortega has 20 years of experience as head of the Security and Protection Unit of the Barcelona Metro, having previously served for 18 years in the Civil Guard, where he was responsible for different Citizen Security and Research Units. Additionally, he has been trained in the fields of risk prevention, in the sociology of police organizations, and more recently, in the field of cybersecurity. His work centers the consolidation of public-private collaboration in the field of security and promotes active citizen participation in many of the initiatives and projects in progress.
PALACIOS, Angie

Senior Specialist, Urban Development Coordination, Development Bank of Latin America (CAF)

Angie Palacios is a Senior Specialist in the Urban Development and Creative Economy Unit of CAF - Development Bank of Latin America. In her current position, she contributes to the development of strategies to reduce inequality in urban transport planning processes in Latin America, with a vision of intersectionality between gender and other dimensions of inequality. Her work has focused on the inclusion and integration of the gender perspective in urban transport projects and the promotion of the right of women and girls to access the city and its opportunities.

PERREAULT, Samuel

Senior Analyst, Canadian Centre for Justice Statistics and Community Safety, Statistics Canada

Samuel Perreault is a Senior Analyst with the Canadian Centre for Justice and Community Safety Statistics at Statistics Canada. After studying sociology at the Université de Montréal and the Université de Provence, he completed graduate studies in criminological analysis at the Université de Montréal and in victimology at the Dubrovnik Inter-University Centre. For the past 15 years, he has worked as an analyst at Statistics Canada’s Canadian Centre for Justice and Community Safety Statistics. During this period, he participated in the development of the content of many surveys, in addition to being the author of nearly thirty studies on the themes of crime, safety and victimization.

PETERSEN, Laura

Senior Security Research Advisor, Security Division, UIC

Laura Petersen has an MS in Engineering and Management of the Environment from the University of Technology in Troyes (UTT). She is a Senior Security Research Advisor at the International Union of Railways (UIC) Security Division. Her areas of expertise include crisis management, crisis and risk communication, accessibility, and critical infrastructure resilience. As part of her work with the UIC Covid-19 Task Force, she wrote several guidance documents which helped the railways respond to the crisis.
**PONS, Henri**  
*Vice-president of the Groupement des Autorités Responsables de Transport (GART). Safety and Security delegate*

Mr. Henri Pons is Vice-President of the GART delegated to Safety & Security. Previously, beginning in 2020, he was Vice-President of the Metropolis delegated to Transport and Mobility. He was Departmental Councillor of Bouches-du-Rhône delegated to Soft Mobility beginning in 2014, and Mayor of Eyguières beginning in 2008. In 2015 he became President of RTD. Since then, he is very attached and sensitive to the issues of safety and quality of services in public transport.

**PONSIOEN, Julien**  
*Sergeant, Operational Planning, Metro Vancouver Transit Police*

Julien joined the Metro Vancouver Transit Police in 2014 after a 21-year career as a paramedic. Julien spent the first few years as a patrol officer and neighborhood police officer with Metro Vancouver Transit Police. In February 2020, at the height of Covid-19, he started a Community Policing Center (CPC) in Waterfront Station, the first volunteer community policing center. Julien is now a Operational Planning Sergeant where he works with area cities and the transit system to plan police resources for large events.

**POUZENC, Jean-Baptiste**  
*Head of the Prevention coordination mission, RATP*

Jean-Baptiste Pouzenc, head of the prevention coordination mission, RATP Sûreté Police Commander, seconded since October 2, 2017 within RATP security, Jean-Baptiste Pouzenc is in charge of coordinating the prevention of delinquency. Seconded to RATP Sûreté after having worked at the Prefecture of Police in several public security services, he is responsible for the coordination of prevention. As such, he is in charge of the delinquency prevention program and in charge of external relations with security actors within crime prevention bodies.
ROUFIN, Christine  
*Director of the Brussels Observatory for Prevention and Security, Safe.brussels*

Christine Rouffin is a graduate of the Faculty of Philosophy and Letters and specialised in urban security policy and public management at the Université Libre de Bruxelles. She has directed the Brussels Observatory for Prevention and Security since 2014. Christine Rouffin contributed to the development of the mechanism to fight against polarisation and violent radicalization for the Brussels-Capital Region, as well as the creation of Safe.brussels and the elaboration of the regional plan for Prevention and Security. She is also a member of the Board of Directors of the ICPC since October 2011.

SAUTEJEAU, Florence  
*General Delegate, Union des transports publics et ferroviaires (UTP)*

Florence Sautejeau started her career in 1995 as a journalist at Liaisons Sociales before joining, four years later, the French Association of Private Enterprises (AFEP) as Director of Social Affairs. In 2006, she was appointed social advisor to Gérard Larcher, Minister of Labor, then President of the Senate. In 2012, Florence Sautejeau joined the Fédération Nationale des Travaux Publics (FNTP) as Director of Social Affairs, then became Deputy Director General. In July 2020, she was appointed “Labor and Employment” advisor in the Prime Minister’s office. Since February 7, 2022, she has held the position of General Delegate of the Union des Transports Publics et ferroviaires (UTP).

SCHERER, Sylvie  
*Director, Prevention and Security Mission, Institut Paris Région*

Sylvie works as the Director of the Mission Prevention Security (MPS) at the Institut Paris Region. As a regional agency for urban planning and the environment, the Institut offers multidisciplinary expertise to address all issues of development of territories. The MPS works on the phenomena of insecurity and victimization, security and crime prevention policies and mechanisms, as well as on urban security practices and know-how. It positions itself as an observatory, a resource center and an exchange platform.
THILLAYE, Renaud
Public Affairs Director, Eurostar
Renaud Thillaye has been Head of public affairs at Eurostar since 2019. He is responsible for government and stakeholder relations in strategic areas such as transport and rail policy, border rules and management, passenger rights and EU affairs. He has a background in politics and policy analysis in France and the UK, having worked for local government, as well as for a think tank and for the business advisory Flint Global in London. He is a graduate of Sciences-Po Paris and the London School of Economics.

VAN DEN BROECK, Dennis
Business Data Coordinator, Brussels Intercommunal Transport Company (STIB-MIVB)
Dennis Van den Broeck is Business Data Coordinator at STIB-MIVB's Service Unit Field Support (SUFS), the local transport operator in Brussels. He is responsible for reporting on all activities of this entity, which includes services provided to the three modes of transport (metro, tram and bus) as well as security and control of transport tickets. He coordinates the provision of relevant indicators to measure the level of activity and performance to increase the satisfaction and experience of internal and external customers. His analyses contribute to the implementation of improvement paths aimed at optimizing processes and achieving objectives.

VERSMISSEN, Pierre
Head of Brussels Intercommunal Transport Company (STIB-MIVB) section, Bruxelles Mobilité
Pierre Versmissen studied electrical engineering at ECAM Brussels. He worked for 15 years in a specialised engineering office for infrastructure and buildings (Tractebel Engineering). He has been working for the STIB for 9 years now, and currently is Head of STIB-MIVB section under the umbrella of Brussels Mobility.
VERSTRAETEN, Quentin
*Project Manager Engineer, Bruxelles Mobilités*

Quentin Verstraeten is a Project Manager Engineer in the redevelopment of public spaces for Brussels Mobility. He oversees the management of road projects (study, preparation, follow-up and execution of development projects) as well as of the security of public spaces. These projects include the construction of a terminal worthy of an international capital for cruise ships (Realization of the Brussels Cruise Terminal); Development of the logistics artery into an urban boulevard (Vilvoorde Causeway); the development of the surface of the Pulsar Erasme project (depot site for the automated metro); and the transformation of the traffic circle into a real urban square, near the EU institutions (Schuman).

VILLEGAS, Daniel
*Founder and Director General, LISA Institute*

Daniel Villegas is the Founder and Director General of LISA Institute, a professional training and certification institute specialized in training in Intelligence Analysis, Criminology, Strategy, Foresight and Cybersecurity. Mr. Villegas advises critical infrastructures, as well as government agencies and international organizations such as NATO on matters of intelligence analysis and strategic analysis for security and defense. Previously, for almost 10 years, he was Head of Analysis and Investigation at the Barcelona Metro Security Unit.

VOSGIENS, Paul
*National Cynophile Referent, Railway Security Department, SNCF voyageurs*

Paul Vosgiens joined the Société nationale des chemins de fer français (SNCF) in 1998 as a General Surveillance agent. He then moved on to operational management positions, mainly in connection with the dog activity, and led projects such as the creation of the Explosive Detection Dog Unit and the setting up of 15 dog defence teams for the COP 21 and Euro 2016. He is currently the National Cynophile Referent of the SNCF Railway Security Department as well as an INRS Workplace First Aid Trainer and a Criminal Law and Doctrine Trainer at the SNCF Security University.
Thank you for your participation

Merci pour votre participation

Gracias por su participación